ZILRETTA ACCESS GUIDE

What you need to know to get your patients started on ZILRETTA
WE’RE DEDICATED TO HELPING YOU

At Flexion, our goal is to give your practice a positive experience. As a traditional physician-administered product with a permanent, product-specific J-code (J3304), ZILRETTA® (triamcinolone acetonide extended-release injectable suspension) offers a streamlined access and reimbursement process for your office. ZILRETTA is covered by major health plans, including Medicare, ensuring your patients have a path to access. In addition to providing a product that fits into your practice workflow, we also offer expertise and support services to help you get your patients started, and educational resources for added support.

WE’VE MADE IT SIMPLE TO GET ZILRETTA FOR YOUR PATIENTS

We understand you have an established process for ordering products at your practice, and we’re committed to minimizing any disruption. That’s why we’ve partnered with a network of experienced specialty distributors known for their high quality of service to ensure you get best-in-class support.

Permanent, product-specific J-code (J3304)1
- Effective January 1, 2019, ZILRETTA has a permanent, product-specific J-code (J3304)
- This code allows for streamlined claims reviews by the health plan and facilitates more predictable reimbursement

Consistent and transparent pricing
- At Flexion, transparency is a core value; all providers, regardless of size, pay the same amount for ZILRETTA
- This means you will not have to worry about your reimbursement rate being impacted by quarterly average sales price changes
- Cost consistency means predictable reimbursement

Broad coverage
- Medicare Part B: ZILRETTA is covered nationally
- Commercial: The majority of commercial health plans cover ZILRETTA

ASD
Tel: 1-800-746-6273 | Fax: 1-800-547-9413
How to set up an account: Call 1-877-654-7808.
How to order: Visit ASDHealthcare.com or call 1-800-746-6273. Next day delivery available for orders placed by phone Monday through Thursday before 7 pm ET (orders placed on Friday before 7 pm ET will arrive on the following Tuesday).

Besse Medical
Tel: 1-800-543-2111 | Fax: 1-800-543-8695
How to set up an account: Visit Besse.com or call 1-800-543-2111.
How to order: Visit Besse.com or call 1-800-543-2111. Next day delivery available for orders placed Monday through Thursday before 7 pm ET (orders placed on Friday before 5 pm ET will arrive on the following Monday).

Cardinal Specialty
Tel: 1-877-453-3972 (physician office) | 1-855-855-0708 (acute/hospital)
How to set up an account: Call 1-877-453-3972 (physician office) or 1-855-855-0708 (acute/hospital).
How to order: Visit SpecialtyOnline.CardinalHealth.com or call 1-877-453-3972 (physician office) or 1-855-855-0708 (acute/hospital). Next day delivery available for orders placed Monday through Thursday before 7 pm ET (orders placed on Friday before 7 pm ET will arrive on the following Tuesday).

CuraScript SD
Tel: 1-877-599-7748 | Fax: 1-800-862-6208
How to set up an account: Call 1-877-599-7748.
How to order: Visit CuraScriptOnline.com or call 1-877-599-7748. Next day delivery available for orders placed Monday through Thursday before 7 pm ET (orders placed on Friday before 7 pm ET will arrive on the following Tuesday).

Henry Schein Medical
Tel: 1-800-772-4346 | Fax: 1-800-329-9109
How to set up an account: Visit HenrySchein.com/medical or call 1-800-772-4346.
How to order: Visit HenrySchein.com/medical or call 1-800-772-4346. Next day delivery available for orders placed Monday through Thursday before 4 pm ET (orders placed on Friday before 4 pm ET will arrive on the following Tuesday).

McKesson Plasma and Biologics LLC
Tel: 1-877-625-2566 | Fax: 1-888-752-7626
How to set up an account: Call 1-877-625-2566.
How to order: Visit Connect.McKesson.com, call 1-877-625-2566, fax 1-888-752-7626, or email mborders@McKesson.com. Orders can be placed Monday through Friday 9 am to 7:30 pm ET (cutoff time for ordering is 7:30 pm ET).

McKesson Specialty Health
Tel: 1-855-477-8600 | Fax: 1-800-800-5673
How to set up an account: Call 1-855-477-9800.
How to order: Visit MSCS.McKesson.com, call 1-855-477-9800, fax 1-800-800-5673 or email msh.customercare-mspl@mckesson.com. Orders can be placed Monday through Friday 8 am to 8 pm ET (cutoff time for ordering is 8 pm ET).

Metro Medical
Tel: 1-800-768-2002
How to set up an account: Visit MetroMedicalOrder.com or call 1-800-768-2002.
How to order: Visit MetroMedicalOrder.com or call 1-800-768-2002. Next day delivery available for orders placed Monday through Thursday before 6 pm ET (orders placed on Friday before 5 pm ET will arrive on the following Tuesday).
FLEXFORWARD® IS DESIGNED TO HELP YOU GET YOUR COMMERCIAL AND MEDICARE ADVANTAGE PATIENTS STARTED

At Flexion, we have extensive experience working with health plans to understand coverage for ZILRETTA® (triamcinolone acetonide extended-release injectable suspension). Most providers use our services when they start to use ZILRETTA. Here’s why:

Health plan coverage requirements may vary based on the individual health plan’s benefit design. That’s where FlexForward comes in. We’ll work with you so you can feel confident in what to expect for coverage and reimbursement, no matter your patient’s coverage type.

Benefits investigation
Our Case Managers specialize in working with health plans to identify coverage for ZILRETTA. They can find out your patient’s coverage and cost share (if any) and confirm if Buy & Bill is required so that you can feel confident in the process.

Prior authorizations and appeals support
Our Case Managers can identify any plan-specific prior authorization requirements, guide you through processes, and help you complete and submit necessary paperwork; if a prior authorization request is denied, we can also guide you through the appeals process.

Coding and billing assistance
Our experienced Case Managers can provide information, training, and support to help you code and bill for ZILRETTA with confidence.

FlexForward has already completed thousands of benefits investigations, the majority of which have shown coverage for ZILRETTA.

SUPPORT WHEN YOU NEED IT

We know that every practice is different. That’s why we want to make sure you have timely solutions for your patient care needs.

• We can help your practice better understand commercial and Medicare access in your area
• We also offer on-demand training to better support your practice along the way

Visit ZilrettaPro.com/getting-zilretta/flexforward-overview/

Contact your Flexion representative

Call a dedicated FlexForward Case Manager at 1-844-FLEXION (1-844-353-9466), Monday - Friday, 8 AM - 8 PM ET
IT’S EASY TO ENROLL YOUR PATIENTS IN FLEXFORWARD®!

To enroll your patients in FlexForward, fill out an enrollment form for each of your patients prescribed ZILRETTA® (triamcinolone acetonide extended-release injectable suspension).

Section 1: Be sure to fill in the patient information in full to facilitate the benefits investigation and ensure patients can receive additional support services.

Section 2: Provider information, including the National Provider Identifier number, must be complete and accurate to help avoid delays in processing.

Section 3: It is crucial to enter the plan name and ID number for both primary and secondary insurance; providing a photocopy of the patient’s insurance card(s) is highly recommended.

Note: If you select the box that says "Patient is uninsured," the FlexForward team will contact you regarding financial assistance.

Section 4: Select the specific diagnosis code for which ZILRETTA is administered:

- M17.0 Bilateral primary
- M17.11 Unilateral primary, right
- M17.12 Unilateral primary, left
- M17.2 Bilateral post-traumatic
- M17.31 Unilateral post-traumatic, right
- M17.32 Unilateral post-traumatic, left
- M17.4 Other bilateral secondary
- M17.5 Other unilateral secondary

The following unspecified codes may also be used to describe the patient’s diagnosis: M17.9, M17.10, and M17.30.

Note: Be sure to also include information about the patient’s previous treatment.

Sections 5 and 6: Enter the accurate dose quantity and any additional directions here. The healthcare provider must sign the form to authorize the use of ZILRETTA with the patient.

Section 7: Although not mandatory, obtaining patient consent can help maximize the support provided by FlexForward.

Once the form is complete, fax the form and a copy of the patient’s insurance card(s) to 1-866-558-7939.
GET ANSWERS ON YOUR TIME

Still have questions about ZILRETTA® (triamcinolone acetonide extended-release injectable suspension)? We have the answers you need, when you need them.

Information on coding and billing

• Refer to your Coding and Billing Guide for ZILRETTA
• Visit ZilrettaPro.com/getting-zilretta/coding-and-billing/

Questions about coverage

• Contact your Flexion representative
• Call a FlexForward® Case Manager

Help with dose preparation

• Refer to your ZILRETTA Dose Preparation Brochure
• Contact your Flexion representative
• Visit ZilrettaPro.com/preparation-and-handling/
• Call FlexForward for clinical support

For more information, talk to your Flexion representative or call a dedicated FlexForward Case Manager at 1-844-FLEXION (1-844-353-9466), Monday - Friday, 8 AM - 8 PM ET