

GETTING STARTED WITH ZILRETTA® CHECKLIST



Before Treatment

- ☐ Ensure that all applicable codes (eg, J3304) and pricing for ZILRETTA are entered into your workflow management software
- ☐ Ensure that you have adequate refrigerator or shelf storage for the amount of ZILRETTA you intend to keep in your facility
 - If refrigeration is not available, the sealed, unopened ZILRETTA kit can be stored at temperatures not exceeding 77°F (25°C) for up to 6 weeks and then discarded
- ☐ Register for FlexForward® to get more information about individual patient benefits by visiting [FlexForward.com](https://flexforward.com) and clicking “Practice Registration”
- ☐ If using a specialty pharmacy, order ZILRETTA and keep relevant contact information on hand. You can also order ZILRETTA through the ZILRETTA Inventory Program or buy-and-bill.
- ☐ Contact the Field Reimbursement Manager to review current coverage or find your coverage on [FlexForward.com](https://flexforward.com) by clicking “ZILRETTA Local Coverage”
- ☐ Keep the contact information for your Pacira representative close to any appropriate workstations



Day of Treatment

- ☐ Ensure all your documentation details:
 - ☐ Patient outcomes/response to past treatments, including injectable products
 - ☐ Proof of inadequate response to other treatments
 - ☐ Support for medical necessity and clinical efficacy of ZILRETTA
 - ☐ Relevant comorbidities



After Treatment

- ☐ Submit accurate claim form
- ☐ Submit chart notes and documentation with:
 - ☐ Patient outcomes/responses to other past treatments, including injectable products
 - ☐ Documentation showing that your patient had an inadequate response to other treatments
 - ☐ Support for medical necessity and clinical efficacy of ZILRETTA
 - ☐ Relevant comorbidities (eg, documentation of diabetes)
- ☐ For additional support, call FlexForward at 1-844-353-9466, Monday – Friday, 8AM – 8PM ET